

INFORMATION SECURITY AND QUALITY MANAGEMENT SYSTEM

Quality Management System Policy

DOCUMENT REFERENCE

PL100ENr2

DISTRIBUTION LIST

NAME
All employees via the QMS Portal
Website INTEGRITY, S. A.

DOCUMENT HISTORY

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APPROVAL

Approved by:	
Name:	Hugo Mestre
Signature:	

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1. POLICY OBJECTIVE

The INTEGRITY S.A. Quality Management System Policy aims to define the QMS guidelines, establish its objectives, and define the principles of action relating to its processes, taking into account business, legal and contractual requirements.

2. SCOPE OF THE POLICY

This policy applies to all INTEGRITY processes and resources within the scope of the QMS.

3. POLICY

INTEGRITY operates in the field of cybersecurity and digital resilience as a specialist in audit, consultancy and technology engineering services, with expertise in Offensive Security, Security and Cloud Engineering, Financial Cyber-Regulation, Governance, Risk, Compliance and Privacy, Managed Security Services, and Security Awareness and Culture. In the field of Information Security, INTEGRITY has developed a range of innovative service approaches which it markets and develops in close alignment with its clients' needs and the constantly evolving market.

With regard to Quality, we are committed to the following objectives:

1. To ensure the provision of services and the development and marketing of products and services of excellence to our clients, in order to exceed their expectations and guarantee compliance with all applicable statutory and regulatory requirements;
2. To ensure the high competence of our staff and establish a working environment that encourages the provision of quality services, the constant pursuit of innovation and improvement – *"Staying one step ahead"*, ensuring *"daily enjoyment"* and, consequently, an environment conducive to *"the proliferation of research"* and *"a passion for technology"*;
3. Continuously improve the effectiveness of our activities, responding appropriately to failures, striving to anticipate potential problems and acting proactively to identify opportunities for improvement;
4. Promote management by objectives with continuous monitoring of our process indicators, acting to enhance their performance.
5. We strive to be a leading company both nationally and internationally, providing services in the field of information security.